

Privacy and cookie statement

We are fully aware that you have confidence in us. Our visitors' privacy will be respected and treated confidentially by Engine Deck Repair NV (hereinafter referred to as EDR). In this privacy and cookie statement we inform you about privacy-sensitive aspects of our services and our website.

This privacy and cookie policy applies to the website edr-antwerp.eu. We will process the personal data in accordance with the General Data Protection Regulation (GDPR). In this statement EDR explains which personal data EDR uses and for what purpose.

By using this website you indicate that you have read and accepted our privacy and cookie statement.

Processing personal data

We have your personal data in two different ways. We make a distinction between personal data that you actively provide to us via the contact form on our website and personal data that are automatically passed on to us by means of cookies.

If you wish to contact EDR via the contact form (or in another way), EDR asks you to provide your personal details. These personal data are stored in the EDR customer system.

Processing purposes

These data are used in the context of our services or your website use. The data are stored on our own secure servers or those of a third party. Your personal data that we process, will only be used for the following purposes:

- to provide the services offered;
- to get in touch with you;
- to analyze and improve our services;
- to deliver and invoice our products, upon your request.

Cookies

Our website uses cookies, small text files that are placed on your computer. The cookies are used to analyze our visitors' internet behavior (click behavior) in order to improve our service and the usability of our website.

Most browsers are set to accept cookies by default, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features and services on our and other websites may not function properly if cookies are disabled in your browser.

We use the following cookies:

- Google Analytics cookies; these cookies, offered by Google, give us an idea of how you use our website;
- Social media cookies; our website includes social media buttons to promote or share our web pages. These are linked to cookies that provide information to the relevant social networks.
- Functional cookies; these cookies are necessary for the website to function properly.

- Analysis cookies; these cookies enable us to make your visit the best possible experience.

Security and storage period

Engine Deck Repair NV takes appropriate measures to protect your personal data against abuse. Only essential personnel has access to your personal data. We will store and process your personal data for a reasonable period of time, necessary for the purpose of the processing.

Access, correction and removal

According to the General Data Protection Regulation (GDPR), you have a number of rights as a website visitor. Think of the right to access, delete and correct your personal data, the right to resist and the right to complain. You can exercise your rights by contacting us via email or via the contact form. If you have a complaint about how we handle privacy, you can also contact the Privacy Commission in Brussels.

Third parties

In case we use a third party to process personal data, we will enter into a processing agreement with that party. EDR will in no case provide personal data to third parties without your express written permission.

When the EDR website redirects you to another website, this statement no longer applies. This privacy statement only applies to the website of EDR.

In exceptional cases, we may have to release your personal data without your permission. If we receive a court order for example, or if we have to comply with mandatory laws and regulations. We will try our best to inform you of such situations in advance.

Changes

This privacy and cookie statement is tailored to the use of and the possibilities on this website. Any adjustments and/or changes to this website could lead to changes in this statement. We therefore advise you to consult this privacy statement on a regular basis.